

US Cable Privacy Right Notice

April 2011 – Ver.3

The following information is being provided so that you are made aware of limitations placed on this cable company under the Federal Cable Communications Act of 1984 and 1992.

This cable system collects and maintains personally identifiable information concerning customers. This information includes billing records; service maintenance and repair records; premium and pay-per-view service subscription information; marketing information; and complaints. Unless otherwise noted, all personally identifiable information is used solely for the normal business purpose of offering and rendering cable television service to you. Some persons have access to such information when necessary, and may be on a day-to-day basis. Those people include cable systems employees; cable system sales agents; businesses which provide service to the cable system.

As a customer you may review any personal information held by us, which pertains to you. You must give ten business days notice of your wish to review such information, in order to give us an opportunity to locate and if necessary, prepare such information for review. If you wish to review your personal information, please contact us by letter or telephone to arrange for a review. The review will be at our local system business office. You may request correction of any errors in personal information, which we collect or maintain pertaining to you.

We are permitted to collect personally identifiable information by law only to the extent necessary to conduct our business. In addition, the law allows us to disclose your name and address for non-cable service-related mailing lists or other purposes unless you tell us you do not wish for us to disclose that information. However, such disclosure of name and address may not be in a form that discloses the extent of type of any use you make of services we provide, nor the nature of any transaction you make over the cable systems. If you do not wish to have your name and address disclosed even in this limited manner, or if you wish to limit the circumstances in which we will disclose this information, please contact our office.

Except as indicated in the preceding paragraph, we may not disclose personally identifiable information without your consent, unless we are required to do so by court order. If we are served with a court order requiring disclosure of personally identifiable information concerning a customer we will, unless we are implicitly permitted from doing so, inform the customer before any information is released. Under some circumstances, a government entity may seek a court order to obtain personally identifiable information for the cable system concerning a cable customer. The customer must be given an opportunity to contest issuance of such an order.

Any person aggrieved by an act of a cable operator in violation of these federal limitation on the collection and disclosures of personally identifiable information may bring a civil action in United States District Court to enforce the limitations.